

STUART BELL SWIM SCHOOL

September 2017

Dear parents/carers

We've had a great year so far thanks to your support and cooperation, the commitment and dedication of the team, and most importantly the hard work of the children. Again, record numbers of children are passing their badges, many at a very young age, so we're understandably proud of the success your children are enjoying. I'm sure you're proud of their achievements too!

As many of you already know, we do our best to accommodate as many special requests as we can, for example: family bookings in the same or adjacent timeslots; requests to be with friends; or preferences for a particular teacher or class size. Please be assured that this high level of customer service will continue.

For the next term, **bookings will only be secured when accompanied by either payment in full or a deposit**, as follows:

- Our Early Bird discounts will still be available. We're pleased to offer the following discounts:
 - One-to-one: £25 per child
 - Small group: £15 per child
 - Group class: £10 per child

To secure your child's/children's place and take advantage of the Early Bird discount, your booking must be made by **Monday 30 October 2017**, together with **full payment**.

- All other bookings must be made by **Monday 30 October 2017** and secured with a **non-returnable deposit**. Payment balance to be made by **Thursday 30 November 2017**.
 - One-to-one deposit: £100 per child
 - Small group deposit: £50 per child
 - Group class deposit: £46 per child

If you have any queries at all, please do not hesitate to contact me. I would be really grateful if you would contact me by phone or by email as it can be quite difficult to deal effectively with queries on the poolside during lesson time. My contact details are:

T: 01757 711345 | M: 07927 332576 | E: stuartbellswimschool@hotmail.co.uk

Thank you once again for your ongoing support and cooperation.

Best wishes

Stuart